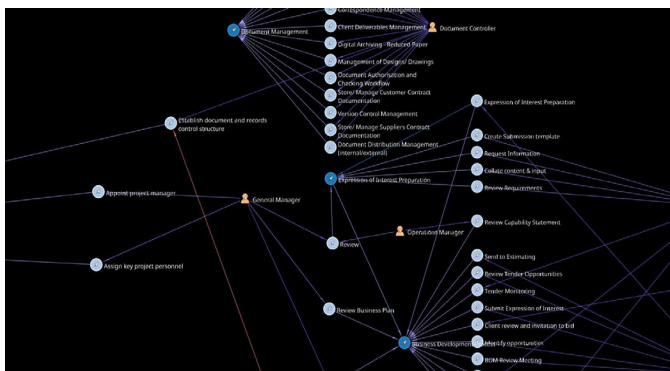




Use Case

Civil Construction Process and Performance Improvement

A civil construction organization requiring the improvement of its tendering competitiveness and operational performance.



- Models and visualization
- Recommendations
- Implementation

Numbers

- 34 Workshops
- 8 Functional teams
- 10%+ cost reduction

Benefits

- Competitive tender process
- Improved subcontractor management
- ~26 hours saved per week
- Improved workflow & document management
- Automation opportunities progressed
- Improved transmittal management
- Defect prevention focus
- Growth & scalability

Actors

- Executive team
- Team leads
- Operational teams

Prerequisites

- Knowledge of tendering & project management
- Knowledge of subcontractor management practices

Steps

- Define gaps and weaknesses
- Build for growth & scalability
- Conduct workshops

The outcome of this initiative was improved operational efficiency, effectiveness and tender competitiveness, achieved without reducing employee numbers. Data and information management practices were optimized across the enterprise.